



ADMINISTRATIVE COMPLAINT



This form can be used to make a complaint about Digital and Population Data Services Agency's services. Using this form is not obligatory. You can submit a complaint by other means as well.

Submit this complaint by secure email <https://turvaviest.dvv.fi/> (choose Hallintokantelu/Complaint as the recipient), or send it by mail to: Digital and Population Data Services Agency
P.O. Box 123 FI-00531 Helsinki

TO BE COMPLETED BY THE AGENCY

Submission date	File number
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COMPLAINANT

Last name, first names	
Address	
Telephone during office hours	Email
The decision and any other documents may be delivered to given email address. <input type="checkbox"/> Yes <input type="checkbox"/> No	

OBJECT OF THE COMPLAINT

The agency's local office or the task that the complaint concerns	Case or decision number if the number is known
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COMPLAINT

Time of occurrence
Procedure to which the complaint relates
On what grounds do you find the procedure unlawful, incorrect or inappropriate?
Special reasons for examining events that took place more than two years ago

PREVIOUS HANDLING OF THE MATTER

Has the matter already been handled by another authority? <input type="checkbox"/> Yes <input type="checkbox"/> No	Which authority and when?
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ATTACHMENTS

Please list any attachments to your complaint.
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